

2020-2021 PRICE PROTECTION PLANS

Our price protection plans are now open for enrollment. This offer expires **6 /12 /20**. After this date we will continue to offer plans at different rates based upon oil market fluctuations that can change daily.

- 1• Prepaid prices are protected until 7/31/2021.
- 2• We will be happy to assist you in determining how much oil you will probably use during this period, but we cannot guarantee that the amount you pre-pay for fuel will be enough to cover your fuel consumption.
- 3• Refunds are available upon request from prepayment funds. Refunds will be paid on 7/31/2021. Refunds will be calculated as follows:
 - 3A• For Cap Plan customers, a 15% fee will be charged on the remaining balance. The insurance portion is non-refundable.
 - 3B• For Fixed Plan customers, we will average the "low Albany, NY Tank Car" price, as posted in the daily publication of the Journal of Commerce, for fuel on the first day of each month of this agreement less 15%, to calculate the per gallon rate. Supplier will use the lower of (a) this rate, or (b) 15% below your contract rate to calculate the refund.
- 4• Credit balances that remain at the end of term will be treated as follows:
 - 4A• For Cap customers, the Cap insurance expires and has no value. Any remaining balance can be refunded without penalty, or rolled over into a future plan that may be offered. Alternatively, it can be applied as payment to future deliveries at the then-current market price on day of delivery.
 - 4B• For Fixed price customers that were on Automatic delivery for the entire term of this agreement, credit balances will be treated the same as the Cap customers in 4A.
 - 4C• For Fixed Price customers that were not on Automatic Delivery for the entire time of this agreement, the balance will be re-calculated as outlined in Paragraph 3B. The remaining credit balance can be refunded or applied as payment to future deliveries at the then-current market price on day of delivery. Alternatively, it can be applied as payment into a future plan that is offered.
- 5• Price protected from 9/1/2020 through 7/31/2021. When money is depleted, and if you are credit approved, you will be invoiced at the then current rate for fuel on date of delivery.
- 6• We cannot deliver or apply prepayment funds to a different account or location than originally contracted.
- 7• Minimum enrollment is 600 gallons. Additional payments can be made during the enrollment period, but are subject to any rate change that may have occurred in the current plan offered.
- 8• Taxes and regulatory compliance charge will be added where applicable.
- 9• Minimum delivery of 150 gallons.
- 10• After enrollment, plan choice cannot be changed.
- 11A• Fuel supplier has the right to terminate this agreement without cost or penalty to fuel supplier if, due to reasons beyond fuel supplier's control, fuel becomes unavailable for reasons including, but not limited to, rationing, allocation, acts of God, terrorist acts, failures of common carrier, bankruptcy or insolvency of fuel suppliers, or similar cause.
- 11B• Additionally, fuel supplier can terminate this agreement without cost or penalty to fuel supplier if the agents that issue these agreements and guarantees to fuel supplier (e.g. a broker or NYMEX) are subject to, experience or enter into any form of financial insolvency, bankruptcy or any other means of default.

2 PLANS TO CHOOSE FROM!

<p align="center">PRICE CAP PLAN</p> <p align="center">Fuel oil \$2.199 /gal*</p> <p align="center">Kerosene \$2.899 /gal*</p> <p align="center">*PLUS .20 ¢/gal insurance fee, due for all gallons upon enrollment This is the maximum price you will pay. We will invoice at our cash price or our cap price, whichever is lower at the time of delivery.</p> <p align="center"><i>Budget plan option available for a small additional fee per gallon.</i></p>	<p align="center">FIXED PRICE PLAN</p> <p align="center">Fuel oil \$2.199 /gal</p> <p align="center">Kerosene \$2.899 /gal</p> <p align="center">Price is fixed the entire term. It will never be higher or lower.</p> <p align="center"><i>Budget plan option is NOT available for the Fixed Price Plan.</i></p>
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PLAN CHOICE CAP # OF GAL _____ FUEL OIL SIGNATURE _____ DATE _____
 FIXED

PRINT NAME _____ AMOUNT PRE-PAID _____ ACCOUNT # _____

BUDGET PLAN PAYMENT THRU: (CHOOSE ONE) *** BUDGET PLAN IS NOT AVAILABLE FOR THE FIXED PRICE PLAN ***

OCT 1	DEC 1	APR 1
+10¢/GAL	+12¢/GAL	+15¢/GAL

_____ *MONTHLY PAYMENT* NO THANKS, I'M PAYING IN FULL

PLACE ACCOUNT ON AUTOMATIC DELIVERY? YES NO† ALREADY ON AUTOMATIC DELIVERY

†If you choose not to be on automatic delivery, 72 hour order notice is required to insure no emergency delivery fee.

IS THIS USED FOR: HEAT ONLY OR FOR HEAT AND HOT WATER

DO YOU WANT US TO CONTINUE TO DELIVER AFTER YOUR PRE-PAID MONEY IS DEPLETED? YES NO

IF ACCOUNT HAS MULTIPLE SITES, DO YOU AUTHORIZE TRANSFERS OF BALANCES BETWEEN ACCOUNTS? YES NO

ENROLLMENT FEE OF 3% IS WAIVED IF ENTIRE PAYMENT IS MADE BY CASH, CHECK OR MONEY ORDER. For budget plan customers paying by credit card, the 3% enrollment fee is due at first months payment. Cap insurance fee is due in full upon enrollment.

PAYMENT OPTIONS: Payment is due upon enrollment. Budget Plan payments are due 1st of each month. Any non-payment will be a withdrawal from your plan and you will be subject to refund fees based upon the remaining quantity of gallons you committed to purchase at the rates calculated in #3 above.

* PRICE PROTECTION WILL COVER ONLY TOTAL BUDGET PAYMENTS ACTUALLY PAID ON TIME.

**** PLEASE REMIT ENTIRE PAGE TO OUR OFFICE WITH YOUR PAYMENT ****